

# ERICA INGRAM

## SOFTWARE ENGINEER

[ericaingramai@gmail.com](mailto:ericaingramai@gmail.com)

☎ (206) 478-5028

📍 Seattle, Washington

in [aquocotrans](#)

🌀 [evoingram](#)

📁 [www.ericaingram.com](http://www.ericaingram.com)

## Skills

Kotlin

Java

HTML & CSS

JavaScript

Postman

Exposed

Kafka, Zookeeper, Avro

Kubernetes, Docker

RabbitMQ

Visual Basic

Git

SQL, PostgreSQL, MySQL

React

Redux

Node, Express, Knex

Docker

LESS

Emmet

Jest, Cypress, JUnit, Kotest, Mockito

Python

TypeScript

GraphQL

Agile Project Management, Scrum

System Design

Shell, Powershell

Ruby

event-driven architecture & services

Fiserv, Apex Group

Amazon Web Services & Amazon S3

microservices & microservice architecture

Plaid

Datadog, Kibana, Rollbar, Elastic Search

LaunchDarkly, Optimizely

Unit, regression, & integration testing

Temporal

\*\*Links underlined.

## Employment

Alignerr, AI Trainer (Contract), Remote

June 2024 to present

- Assisted in training AI models by meticulously labeling and annotating data, ensuring high-quality datasets for machine learning algorithms. Utilized various tools and techniques to accurately classify and tag large volumes of data, contributing to improved model performance and accuracy.

SoFi, Software Engineer, Hybrid

February 2022 to January 2024

- Developed features and worked on Invest, Credit Card, and Relay teams
- Design, diagram, test, code & deploy solutions & features in Kotlin, Java, Spring Boot, Hibernate, Kafka, Kubernetes, Docker, JUnit, Mockito, Kraken, Angular, Temporal, Ruby, & PostgreSQL under Agile framework
- Pair program & review team members' pull requests
- Use relational databases & third-party monitoring services to investigate issues & develop features, such as Datadog, Apex Group services, various Fiserv services, Plaid API, LaunchDarkly, Braze, Optimizely, & Sonarqube & participate in on-call rotation
- Document data flows, development processes, & runbooks

Clearcover, Software Engineer II, Remote

October 2020 to March 2022

- Investigate issues, fix bugs & participate in on-call rotation
- Design, diagram, test, code, & deploy in Kotlin, Kafka, NodeJS & TypeScript, Docker, Kubernetes, JUnit, Jest, & Kotest under Agile
- Pair program & review team members' pull requests
- Assist in onboarding new or inexperienced team members
- Use relational databases & third-party monitoring services to investigate issues & develop features
- Create monitoring dashboards, graphs, & metrics to diagnose & resolve issues
- Document data flows, development processes, & runbooks

A Quo Co., Software Engineer, Remote

July 2017 to October 2020

- Automated workflow with VB & MySQL, integrating with full Office suite, Publisher, OneNote, Acrobat, & Paypal, among others.
- Used text-analyzing software on over 10,000 transcript pages to produce autocorrect entries in Word to improve typing speed and accuracy, then used VBA to automate creation of those entries regarding proper names and nouns
- Built completely unique features such as authority hyperlinking & tables of authority, free with every transcript via VBA automation & SQL

A Quo Co., Web Developer, Remote

May 2009 to October 2020

- Developed & maintained company site using HTML, CSS, & JavaScript

Lambda School, Team Lead, Remote

January 2020 to June 2020

- Code review & 1:1s for every student on team twice per week
- Hosted two stand-up meetings with six to seven students weekly
- Presentations to facilitate students' growth during stand-ups
- Mentored & provided feedback to students on improvement areas

## Education

Lambda School, Remote

October 2019 to July 2020

Full Stack Web Development and Computer Science

Nine-month computer science and software engineering academy providing intense immersive curriculum in web development