ERICA INGRAM

SOFTWARE ENGINEER

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Skills

Kotlin
Java
HTML & CSS
JavaScript
Postman
Exposed
Kafka, Zookeeper, Avro
Kubernetes, Docker
RabbitMQ
Visual Basic
Git
SQL, PostgreSQL, MySQL
React
Redux
Node, Express, Knex
Docker
LESS
Emmet
Jest, Cypress, JUnit, Kotest, Mockito
Python
TypeScript
GraphQL
Agile Project Management, Scrum
System Design
Shell, Powershell
Ruby
event-driven architecture & services
Fiserv, Apex Group
Amazon Web Services & Amazon S3
microservices & microservice architecture
Plaid
Datadog, Kibana, Rollbar, Elastic Search
LaunchDarkly, Optimizely
Unit, regression, & integration testing
Temporal

**Links underlined.

Employment

SoFi, Software Engineer, Invest, Hybrid	July 2023 to January 2024
SoFi, Software Engineer, Credit Card, Hybrid	August 2022 to July 2023
SoFi, Software Engineer, Relay, Hybrid	February 2022 to August 2022

- Design, diagram, test, code & deploy solutions & features in Kotlin, Java, Spring Boot, Hibernate, Kafka, Kubernetes, Docker, JUnit, Mockito, Kraken, Angular, Temporal, Ruby, & PostgreSQL under Agile framework
- Pair program & review team members' pull requests
- Use relational databases & third-party monitoring services to investigate issues & develop features, such as Datadog, Apex Group services, various Fiserv services, Plaid API, LaunchDarkly, Braze, Optimizely, & Sonarqube & participate in on-call rotation
- Document data flows, development processes, & runbooks

Clearcover, Software Engineer II, Remote	October 2020 to March 2022

- Investigate issues, fix bugs & participate in on-call rotation
- Design, diagram, test, code, & deploy in Kotlin, Kafka, NodeJS & TypeScript, Docker, Kubernetes, JUnit, Jest, & Kotest under Agile
- Pair program & review team members' pull requests
- Assist in onboarding new or inexperienced team members
- Use relational databases & third-party monitoring services to investigate issues & develop features
- Create monitoring dashboards, graphs, & metrics to diagnose & resolve issues
- Document data flows, development processes, & runbooks

A Quo Co., Software Engineer, Remote	July 2017 to October 2020

- Automated workflow with VB & MySQL, integrating with full Office suite, Publisher, OneNote, Acrobat, & Paypal, among others.
- Used text-analyzing software on over 10,000 transcript pages to produce autocorrect entries in Word to improve typing speed and accuracy, then used VBA to automate creation of those entries regarding proper names and nouns
- Built completely unique features such as authority hyperlinking & tables of authority, free with every transcript via VBA automation & SQL

A Quo Co., Web Developer, Remote	May 2009 to October 2020

- Developed & maintained company site using HTML, CSS, & JavaScript

Lambda School, Team Lead, Remote	January 2020 to June 2020

- Code review & 1:1s for every student on team twice per week
- Hosted two stand-up meetings with six to seven students weekly
- Presentations to facilitate students' growth during stand-ups
- Mentored & provided feedback to students on improvement areas

Education

Lambda School, Remote	October 2019 to July 2020

Full Stack Web Development and Computer Science
Nine-month computer science and software engineering academy providing intense immersive curriculum in web development